

(TECHNICAL BID)

(CARE: All documents marked with asterisk mark [*] are to be uploaded)

The Deputy General Manager (D&TB)**State Bank of India,****6th Floor, Local Head Office****Patna. 800001****Date: 17-01-2025**

Dear Sir,

EMPANELMENT OF VERIFICATION AGENCIES

With reference to State Bank of India advertisement dated _____ regarding empanelment of Verification Agencies, we submit requisite information as follows:-

S. No.	Particulars	Details
1	CONSTITUTION OF THE COMPANY/ FIRM	
	a) Constitution of the Company (Private/ Public/or partnership or Proprietorship)	
	b) Registered Office Address	
	c) Local Office Address	
	d) (Whether Hired/ Owned)	
	e) Date of Incorporation/ Commencement of Activity	
	f) Name & Address of Associated Concern (if any)	
	<p>* Submit a copy of Memorandum and Articles of Association/ Registration of Firm/ Partnership Deed/ Proprietorship document (only relevant pages)</p> <p>*Submit a copy of Certificate of Incorporation/ Commencement of Activity</p>	
2	DETAILS OF THE DIRECTORS/ PARTNERS/ PROPRIETOR	
	a) Name of the Director(s)/ Partners/ Proprietor	
	b) PAN of Director(s)/ Partners/ Proprietor	
	c) Mobile Nos. of Director(s)/ Partners/ Proprietor	
	d) Landline Nos. of Director(s)/ Partners/ Proprietor	
	e) E-mail IDs of Director(s)/ Partners/ Proprietor	
<p>*Submit copies of individual PAN of Directors/ Partners/ Proprietor</p>		

3	KEY CONTACT PERSON	
	a) Name	
	b) Designation	
	c) Mob. No./Tel. No.	
	d) E-mail ID	
	e) Fax No.	
4	PAN/ TAN/ GST OF THE COMPANY/ PARTNERSHIP	
	Goods & Services Tax (GST) Identification No.	
	PAN	
	TDS Account No. (TAN)	
	* Submit copy of PAN/ TAN/ Goods & Services Tax (GST) Identification No.	
5	ACTIVITIES OF THE COMPANY	
	Activities/ Products/ Scope of work undertaken	a)
		b)
		c)
		d)
		e)
f)		
6	AREA(S) OF OPERATION (PLEASE SPECIFY)	
	Name of States	
	Name of the Cities in Bihar & Jharkhand	
	(The Agency which is not operating from Patna or Bihar & Jharkhand should furnish a detailed write-up only in hard copy about the manner in which contract will be operated on day to day basis.)	
* Submit Certificates evidencing Area of Operations in the country (Certificate from Banks/ FIs)/ Copy of Agreement		
7	PAST EXPERIENCE OF VERIFICATION WORK OF THE COMPANY	
* Submit Documents/ Certificates from Banks/ FIs regarding past experience in conducting necessary customer point verification for a Bank/ FI (to covers up to 10 years of experience)		

EXISTING BANK CLIENTELE			
S.No.	Name of the Nationalised Bank	Services	Providing Services since (DD-MM-YY)
8	i)		
	ii)		
	iii)		
	iv)		
	v)		
	vi)		
* Submit a list of present Banking Clientele along with the relevant Certificate/ Copies of Agreements from all the Banks/ Financial institutions			
OPERATIONAL EFFICIENCY – WITH EXISTING BANKING CLIENTELE			
Name of Service		TAT (Avg. TAT of final submission of verification reported in no. of Days)	
9	Physical Verification of Unit and its office, tele calling office and residence, details of unit operating from same office / premises, level of business viz stock/ activity, assets seen at the premises, Geo tagging with selfie of unit / stock / signage with customer & verification of documents with address of unit.		For Metro & semi Urban Centre – T + 1 day For Semi urban & Rural Centre – T + 2 days
	* Submit TAT Certificats issued by Banks/ FIs where they are providing these services (should be verifiable through Data/ MIS of agency or existing Banking Clientele)		
STAFF STRENGTH			
10	b)	Field Staff	
	c)	Supervisory Staff)	
* Submit Statement of pay roll/ EPFO/ Labour Department giving designation-wise details of staff			
TECHNICAL CAPABILITY			
11	Total No. of Offices/ Branches		
	* Submits a list Total No. of Offices/ Branches in the country (state-wise/ city-wise)		

Infrastructure Details Required (including all offices)	a) Total no. of Computer Systems - <input type="text"/> b) Total no. of Scanners - <input type="text"/> c) Total no. of Geo-tagging Cameras - <input type="text"/>
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12	FINANCIAL INDICATORS FOR LAST 3 YEARS (in Crs.)			
		2021-2022	2022-2023	2023-2024
	Profit/ Loss			
	Turnover			
* Submit Copies of Audited/ Certified Balance Sheet and Profit & Loss Account Statements of FY 2021-22, FY 2022-23, FY 2023-24*(If Audited not available , Provisional statements with CA certificate to be submitted.)				

13	SERVICES TO SBI, IF ANY?			
	i) Currently (Yes/No)			
	ii) In the Past (Yes/ No)			
	If yes, details of both existing & past services			
	S.	Name of the Office & Address	Period	Nature of Services
	i)			
	ii)			
	vi)			

14	a) Whether de-paneled/ debarred/ removed from SBI and/ or any other financial institution's panel in the past?	
	b) Whether declared as insolvent or any insolvency petition pending in any court?	
	c) Whether any criminal proceeding is pending or have ended up in conviction against the Agency including its Directors/ Promoters/ Partners in Court?	
	d) Whether blacklisted by Central Govt., any State Govt., RBI, IBA, SEBI, Bank or any Regulatory body/ authority, Govt. Deptt. PSU or a Corporation during last 3 years?	
15	Any other information you would like to provide	
*Please provide at least 2 references from existing Clientele, acceptable to the Bank		

Certified that all the statements/ documents/ copies of Agreements/ data enclosed to Annexure-C pertains to the Company/ Firm and are true & correct in all respects.

Certified that the information furnished above is true and verifiable and bank reserves the right to cancel our bid, if found otherwise.

CARE:*All documents to be uploaded as well as hard copy of the same to be enclosed with uploaded copy of Annexure-C and sent by registered post/ courier/ speed post.

Yours faithfully,

**Authorised Signatory
(Company Firm/ Seal)**

Name of Authorised Signatory :

Designation :

Date :

TOTAL NO. OF DOCUMENTS ENCLOSED TO ANNEXURE – C =

TOTAL NO. OF PAGES =

